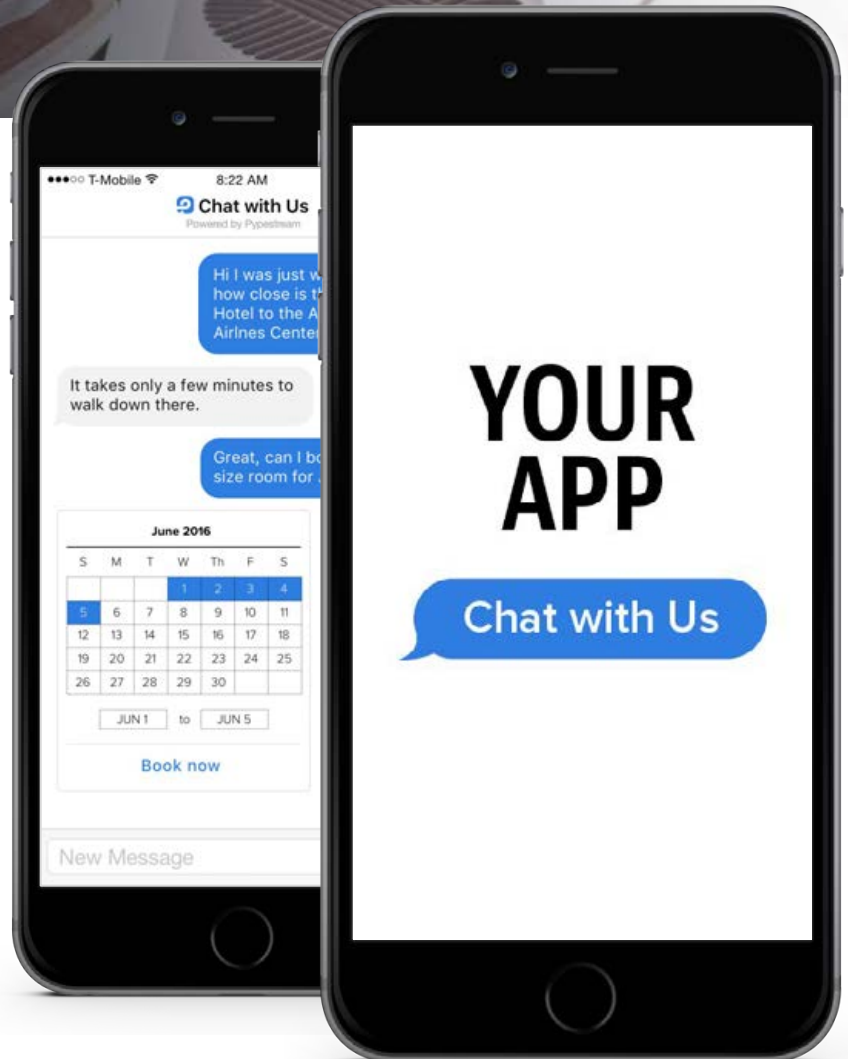


PYPE CONNECT: YOUR APP. OUR CHAT. ENDLESS POSSIBILITIES.

Leverage Pypestream's SDK to transform your app and cut your call center costs with chatbot automation.

EXTEND AND MAXIMIZE THE FUNCTIONALITY OF YOUR APP, AND CONNECT WITH CUSTOMERS ON A WHOLE NEW LEVEL.

- Securely chat with customers within your own app.
- Group content & conversations into subject-specific channels.
- Send broadcast messages.
- Target communications to relevant audiences.
- Create customized workflows using advanced intelligent automation & chatbot technology.
- Streamline transactions with payment processing technology.



▶ WATCH VIDEO

For more information, download the app and message us on our Pype.

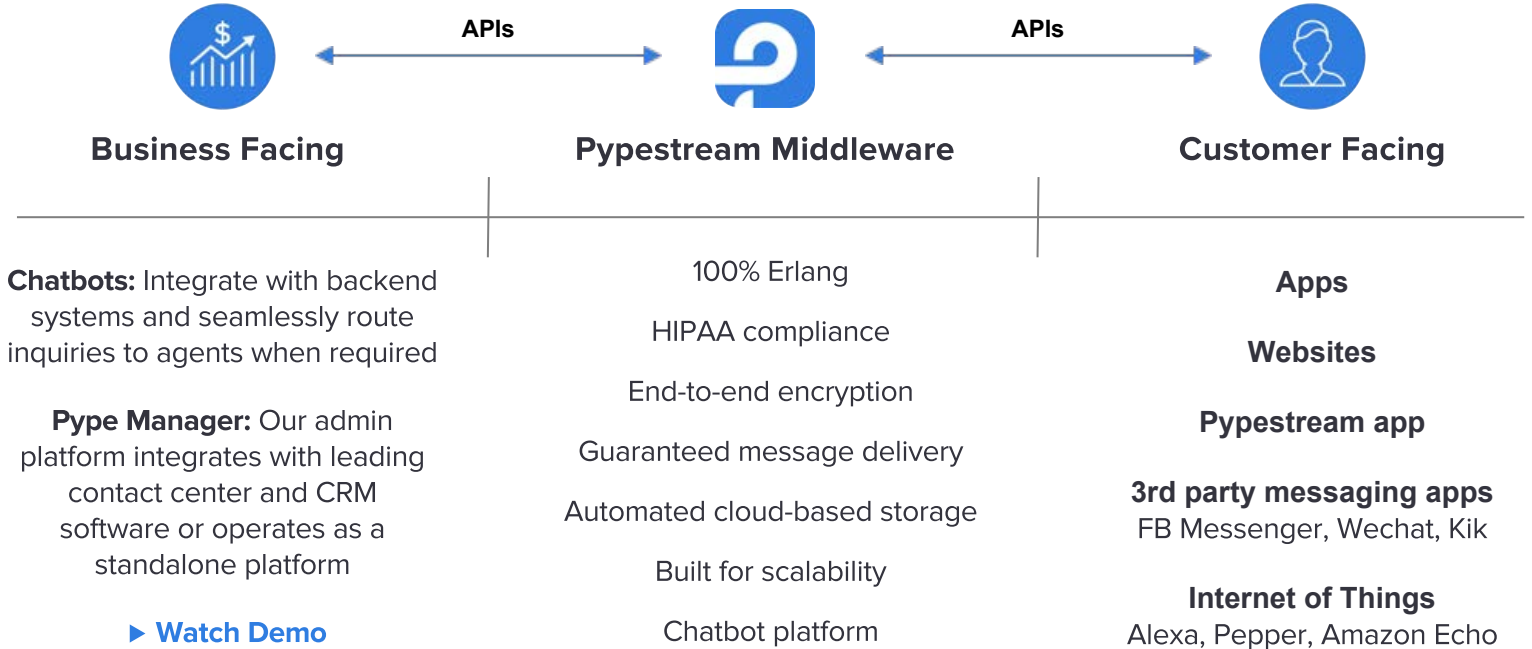
Or contact us:

p: 866.444.PYPE (7973) e: sales@pypestream.com

Pypestream Inc., 121 West 27th Street, Suite 701 New York, NY 10001 www.pypestream.com

Available on: [App Store](#) or [Google Play](#)

THE PYPESTREAM PLATFORM



HOW IT WORKS: INTELLIGENT AUTOMATION + MESSAGING

1. ANALYZE KEYWORDS

Businesses receive customer inquiries through their chat-enabled app, website or Pype.

All inquiries are routed to dedicated chatbots using Natural Language Processing and keyword parsing.

2. AUTOMATE REPETITIVE INQUIRIES

Custom-built bots are designed to resolve common, repetitive inquiries.

Complex issues that fall outside the parameters of a chatbot's capability are re-routed to live agents for resolution.

80% BOTS 20% AGENTS

3. FAST ISSUE RESOLUTION

The transition between bots and humans presents one uninterrupted conversation for customers.

Customers enjoy faster issue resolution while businesses benefit from a significant reduction in costs.

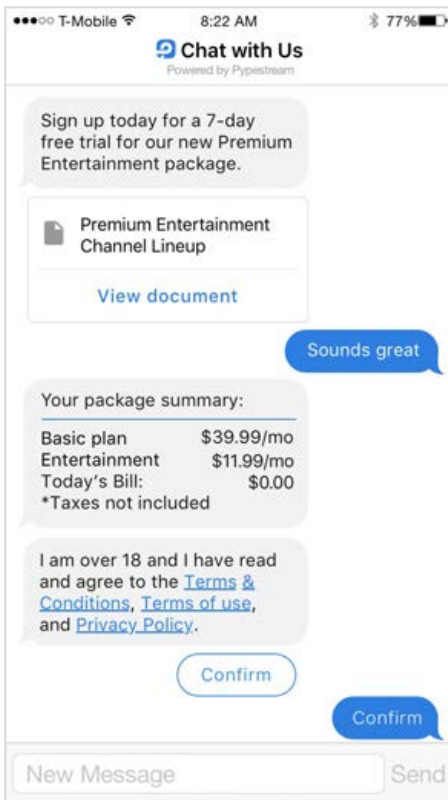
4. DRIVE CUSTOMER LOYALTY

Using bots and humans allows businesses to effectively automate 80% of inquiries.

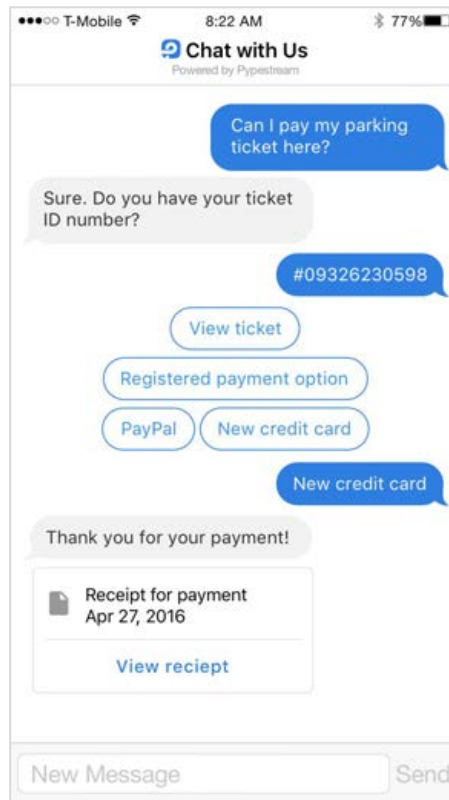
This enables a better overall customer experience that positively impacts Net Promoter Scores.

SEAMLESS INTEGRATION AND AN ENRICHED CUSTOMER EXPERIENCE.

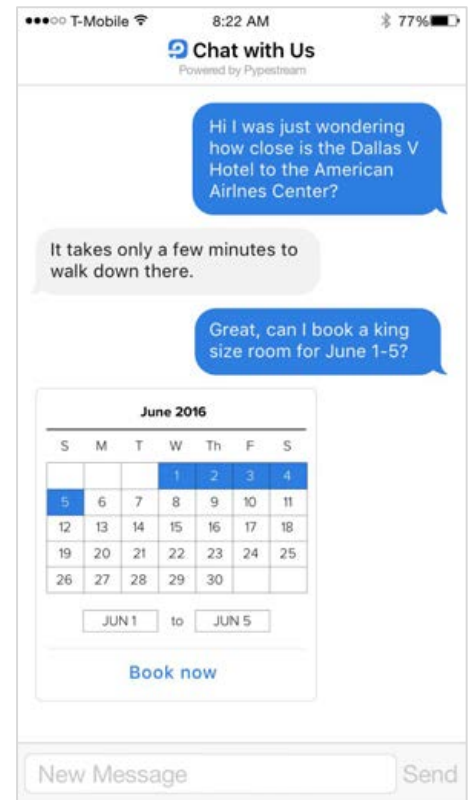
Cross-Sell Products & Drive More Revenue



Decrease Time-To-Resolution



On-Demand, 24/7 Customer Service



MOBILE MESSAGING: ENTERPRISE-READY & CUSTOMER APPROVED

Pypestream delivers custom-built, compliant and secure solutions for efficient customer service.

- Resolve high volume inquiries at scale
- Customize chatbots to handle common inquiries
- Cut customer communication costs
- Deliver big on customer experience
- Improve your Net Promoter Score