

CHAT SECURELY WITH HIPAA COMPLIANT MOBILE MESSAGING

Pypestream is a mobile messaging platform designed to connect healthcare professionals to patients & peers via personalized, real-time chat while maintaining confidentiality.

SAFEGUARD CONFIDENTIAL INFORMATION USING TODAY'S NO.1 COMMUNICATION METHOD

Message with patients:

Provide patients with instant access to the information they need using intelligent automation.

Transfer patient information over a secure, real-time connection.

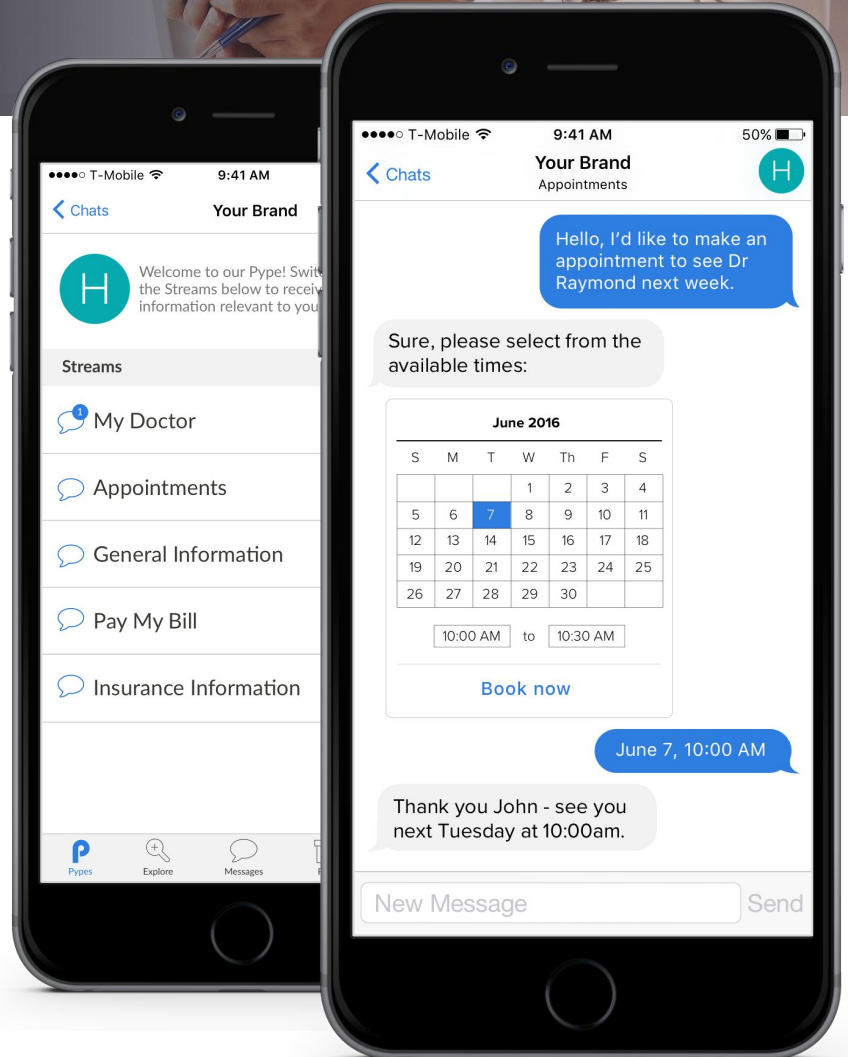
Store important documents and files using secure cloud-based storage.

Message with hospital or clinic staff:

Streamline operational communication with chatbots while maintaining compliance.

Deliver organizational-wide updates and alerts directly to mobile.

Equip employees with an efficient means of connecting with reception and administration.



▶ WATCH VIDEO

For more information, download the app and message us on our Pype.

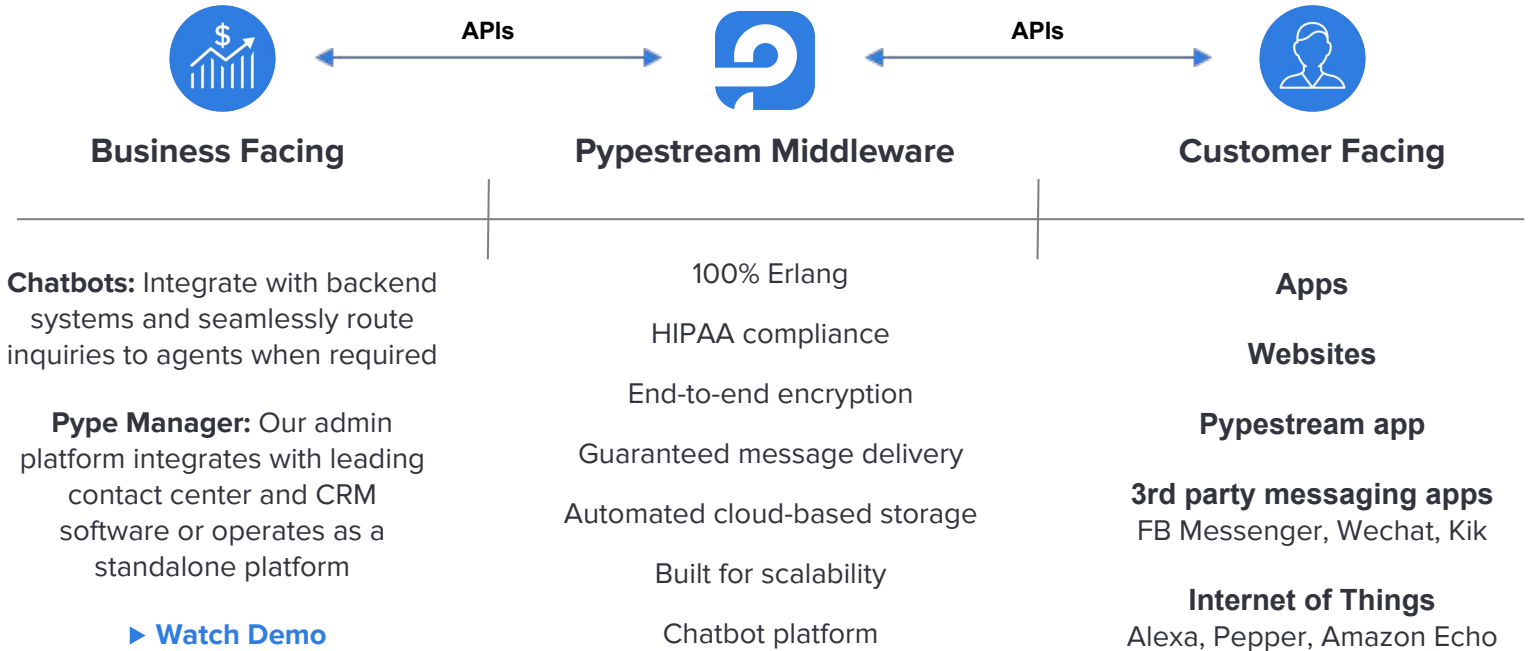
Or contact us:

p: 866.444.PYPE (7973) e: sales@pypestream.com

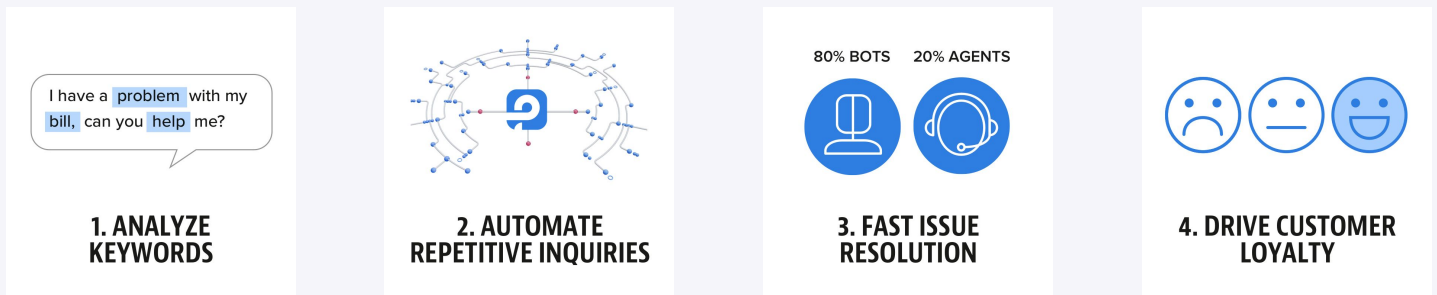
Pypestream Inc., 121 West 27th Street, Suite 701 New York, NY 10001 www.pypestream.com

Available on: [App Store](#) or [Google Play](#)

THE PYPESTREAM PLATFORM



HOW IT WORKS: INTELLIGENT AUTOMATION + MESSAGING



Businesses receive customer inquiries through their chat-enabled app, website or Pype.

All inquiries are routed to dedicated chatbots using Natural Language Processing and keyword parsing.

Custom-built bots are designed to resolve common, repetitive inquiries.

Complex issues that fall outside the parameters of a chatbot's capability are re-routed to live agents for resolution.

The transition between bots and humans presents one uninterrupted conversation for customers.

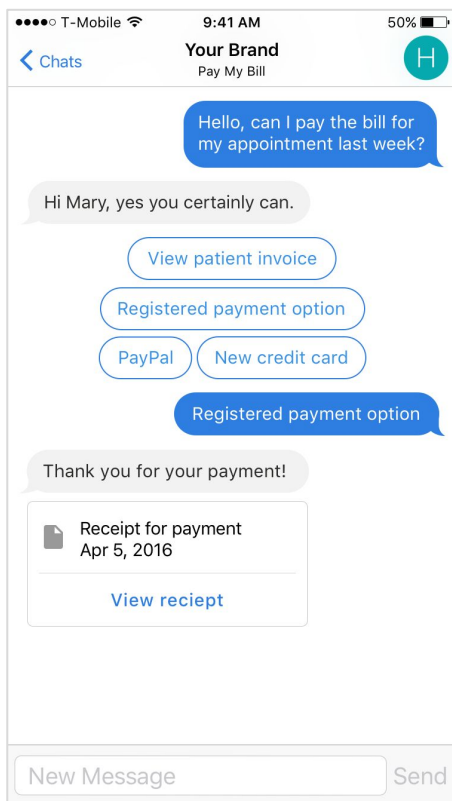
Customers enjoy faster issue resolution while businesses benefit from a significant reduction in costs.

Using bots and humans allows businesses to effectively automate 80% of inquiries.

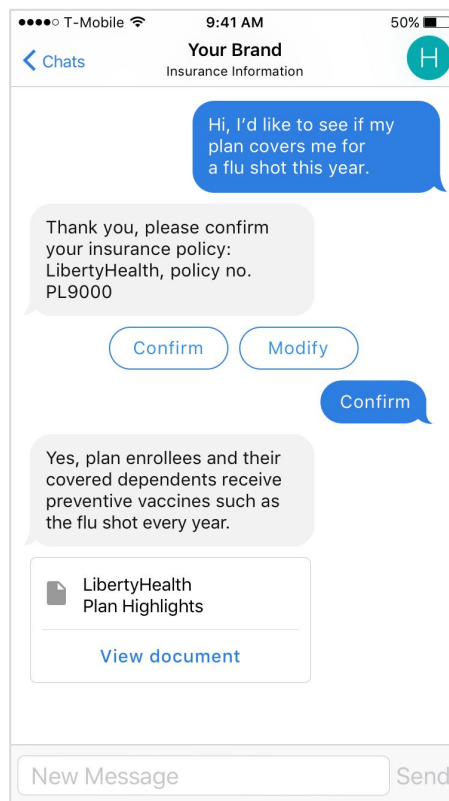
This enables a better overall customer experience that positively impacts Net Promoter Scores.

OPEN A DIRECT COMMUNICATION CHANNEL TO YOUR CUSTOMERS

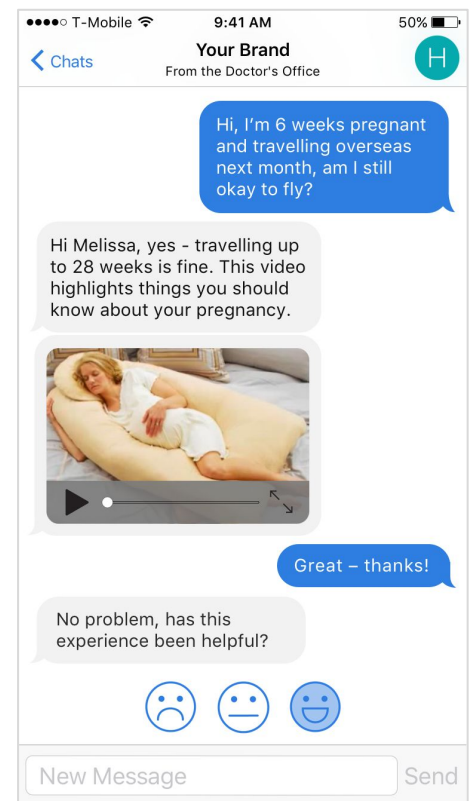
Securely Process Payments in Real Time



Custom Authentication Gateways Ensures Patient Privacy



Conversational Connections with Patients



MOBILE MESSAGING: ENTERPRISE-READY & CUSTOMER APPROVED

Pypestream delivers custom-built, compliant and secure solutions for efficient customer service.

- Resolve high volume inquiries at scale
- Customize chatbots to handle common inquiries
- Cut customer communication costs
- Deliver big on customer experience
- Improve your Net Promoter Score