

STREAMLINE COMMUNICATION WITH INTELLIGENT AUTOMATION

Pypestream is a secure mobile messaging platform designed to transform the way you connect with your customers through personalized, cost-effective customer service that drives loyalty.

DELIVER DELIGHTFUL CUSTOMER EXPERIENCES & CUT COSTS

Help agents handle multiple inquiries simultaneously using intelligent automation and chatbots.

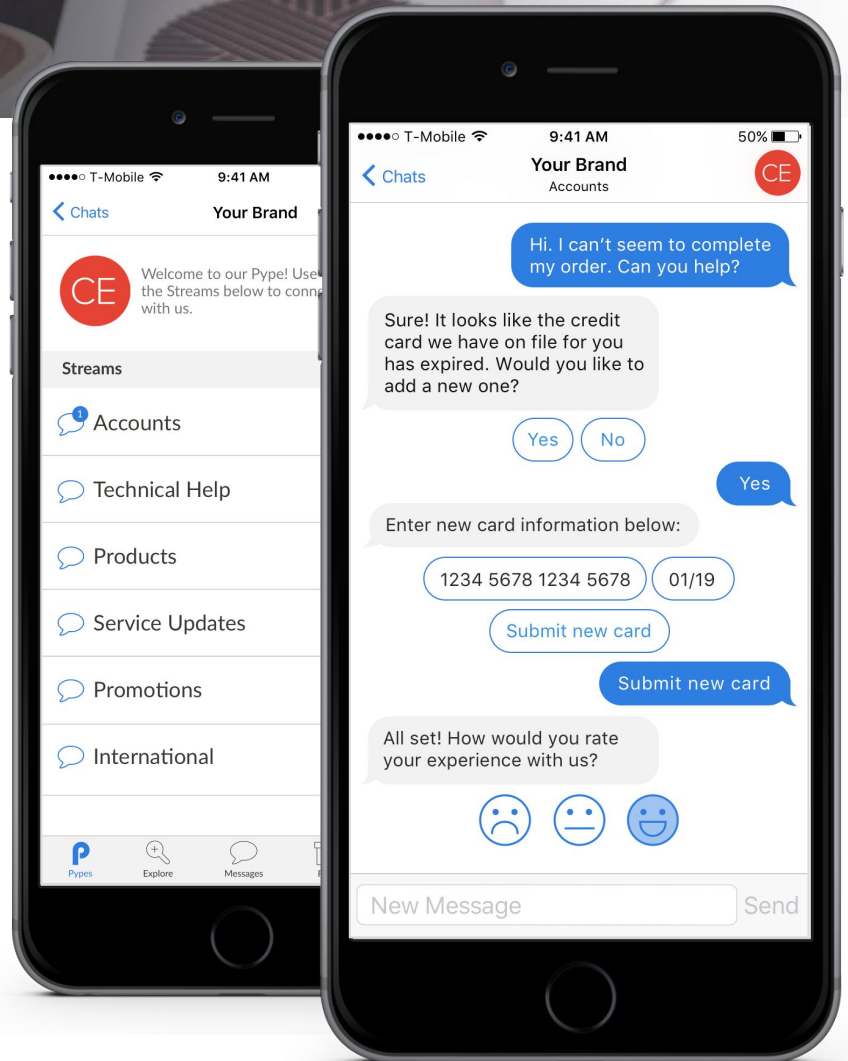
Automate repetitive inquiries and cut costs by up to 80%.

Drive customer engagement with a direct communication channel for real-time responses.

Decrease time-to-resolution with intelligent automation and keyword parsing.

Authenticate users and easily manage confidential queries using automated ID verification.

Process payments and send receipts over a secure connection.



▶ WATCH VIDEO

For more information, download the app and message us on our Pype.

Or contact us:

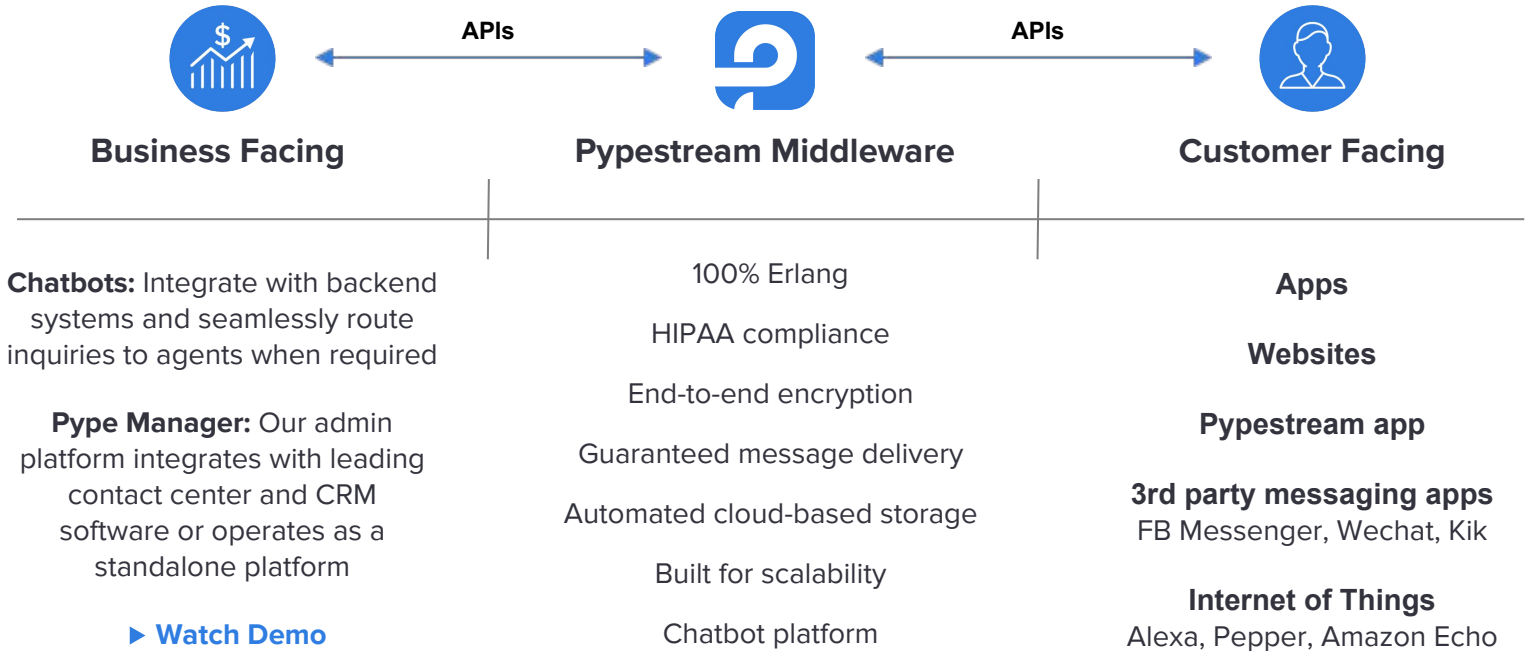
p: 866.444.PYPE (7973) e: sales@pypestream.com

Pypestream Inc., 121 West 27th Street, Suite 701 New York, NY 10001 www.pypestream.com

Available on: [App Store](#) or [Google Play](#)



THE PYPESTREAM PLATFORM



HOW IT WORKS: INTELLIGENT AUTOMATION + MESSAGING

1. ANALYZE KEYWORDS

Businesses receive customer inquiries through their chat-enabled app, website or Pype.

All inquiries are routed to dedicated chatbots using Natural Language Processing and keyword parsing.

2. AUTOMATE REPETITIVE INQUIRIES

Custom-built bots are designed to resolve common, repetitive inquiries.

Complex issues that fall outside the parameters of a chatbot's capability are re-routed to live agents for resolution.

80% BOTS 20% AGENTS

3. FAST ISSUE RESOLUTION

The transition between bots and humans presents one uninterrupted conversation for customers.

Customers enjoy faster issue resolution while businesses benefit from a significant reduction in costs.

4. DRIVE CUSTOMER LOYALTY

Using bots and humans allows businesses to effectively automate 80% of inquiries.

This enables a better overall customer experience that positively impacts Net Promoter Scores.

